

Information on the processing of personal data pursuant to Art. 13 of Legislative Decree no. 196/2003

Data subjects: Customers

SANACO S.R.L. in its capacity as Data Controller of your personal data, pursuant to and for the purposes of Legislative Decree no. 30 June 2003, no. 196 ("Personal Data Protection Code"), hereinafter referred to as the "Privacy Code", hereby informs you that the aforementioned legislation provides for the protection of persons and other subjects with regard to the processing of personal data and that such processing will be based on the principles of correctness, lawfulness, transparency and protection of your privacy and your rights.

Your personal data will be processed in accordance with the provisions of the above-mentioned legislation and the confidentiality obligations contained therein.

Purposes of processing: in particular, your data will be processed for purposes related to the fulfilment of the following legal or contractual obligations:

- Mandatory legal obligations in the area of taxation and accounting;
- After-sales service;
- Customer management;
- Litigation management;
- Debt collection activities;
- Quality management;
- Customer satisfaction survey;
- Scheduling of activities;
- Customer billing history.

The processing of functional data for the fulfilment of these obligations is necessary for the proper management of the relationship and their provision is mandatory for the fulfilment of the above-mentioned purposes. The Data Controller also wishes to point out that failure to provide any of the mandatory information, or incorrect information, may make it impossible for the Data Controller to guarantee the adequacy of the processing itself.

Processing methods: Your personal data may be processed in the following ways:

- Processing by electronic means;
- Manual processing using paper archives.

All processing is carried out in compliance with the methods set out in articles 11, 31 and following of the Privacy Code and and by adopting the minimum security measures set out in the technical specifications (Appendix B).

Communication: Your data will be stored on our premises and will be communicated only to the parties responsible for providing the services required for the proper management of the relationship, with the guarantee that the rights of the data subject will be protected.

Your data will only be processed by personnel expressly authorised by the Data Controller and, in particular, by:

- Persons expressly designated as data processors pursuant to Art. 30 of Legislative Decree no.196/03

Your data may be communicated to third parties, in particular to:

- Public and/or private entities for which the communication of data is compulsory or necessary to fulfil legal obligations or otherwise functional to the management of the relationship;
- Consultants and freelancers, also in associated form;
- Banks and financial institutions;
- Debt collection companies;
- Freight forwarders, transporters, postal services, logistics companies.

Dissemination: Your personal data will not be disseminated in any way.

Data Controller: the Data Controller, in accordance with the law, is SANACO S.R.L. (Via A.Volta 12/A , 37026 Settimo di Pescantina (VR); e-mail: info@sanaco.it; telephone: 0457157366) in the person of its legal representative pro tempore. You have the right to obtain from the Data Controller the erasure, communication, updating, rectification, integration of your personal data, as well as in general you may exercise all the rights provided by Art. 7 of the Privacy Code provided in copy below.

Legislative Decree No. 196/2003: Article 7 - Right of access to personal data and other rights

1. The data subject has the right to obtain confirmation as to whether or not personal data concerning him/her exist, even if not yet recorded, and their communication in an intelligible form.
2. The data subject concerned has the right to be informed of:
 - a) the origin of the personal data;
 - b) the purposes and methods of the processing;
 - c) the logic applied in the case of processing carried out with the aid of electronic instruments;
 - d) the identification details of the holder, the persons responsible and the representative designated in accordance with Article 5(2);
 - e) the entities or categories of entity to whom the personal data may be communicated or who may become aware of it in their capacity as designated representative(s) in the territory of the State, data processor(s) or person(s) in charge of the processing.
3. The data subject has the right to obtain:
 - a) the updating, rectification or, where interested, the integration of the data;
 - b) the erasure, transformation into anonymous form or the blocking of data processed in violation of the law, including data whose storage is not necessary in relation to the purposes for which the data were collected or subsequently processed;
 - c) a declaration that the operations as per letters a) and b) have been notified, as also related to their contents, to the entities to whom or which the data were communicated or disseminated, unless this requirement proves impossible or involves a manifestly disproportionate effort compared with the right that is to be protected.
4. The data subject shall have the right to object, in whole or in part:
 - a) to the processing of personal data concerning him/her for legitimate reasons, even if pertinent to the purpose of collection;
 - b) to the processing of personal data concerning him/her for the purpose of sending advertising or direct selling material or for carrying out market research or commercial communication.